

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF ARIZONA

ANGELICA BARAJAS and GERARDO ARENIVAS,

Plaintiffs,

vs.

PHP, et al.

Defendants.

No. CIV 97-0954 PHX RCB

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NATIONAL CLEARING HOUSE FOR LEGAL SERVICES, INC.

Defendant PHP and Defendant Kevin Keller have filed

¹Defendant Keller asserts that he has standing in this matter pursuant to Britton V. Coop, 4 F.3d 742 (9th Cir 1993). This case stands for the proposition that no individual has standing to assert the contractual right to compel arbitration unless one of three exceptions apply: (1) the individual is a third-party beneficiary to the contract; (2) the individual is a successor in interest to the contract; or (3) the individual is within a class of agents intended to benefit from the arbitration clause. Id. at 745-46.

Essentially, Keller's claim is that Plaintiff's cause of action against him arose out of his role as an officer of PHP. Thus, he may rely upon the written arbitration clause for the same reasons that PHP can. From this argument, it is clear that Keller intends to rely on the third exception above.

In <u>Britton</u> the court analyzed the requirements to meet this exception. Not only must the individual be an agent of the signor company, but the alleged wrongdoing of the agent must stem

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Plaintiff's motion to stay).

DATED this ____ day of November, 1997.

Robert C. Broomfield / United States District Judge

Copies to counsel of record

motions to stay this action pending an arbitration hearing in San Diego, California. Plaintiff's oppose such a stay. The matter is fully briefed, and oral argument was heard on October 20, 1997 at which time the matter was taken under advisement. The court is now prepared to rule.

BACKGROUND

Plaintiffs Angelica Barajas and Gerardo Arenivas are native Spanish-speaking individuals. Barajas and Arenivas were contacted separately by agents of Defendant PHP about home purchasing assistance. Seeking to obtain help financing homes, both Plaintiffs entered into contracts with PHP. The negotiations occurred mostly in Spanish, but the contracts are written entirely in English.

Plaintiffs each paid PHP \$2000 when they signed the contract. PHP claimed that it was a school, and entitled its form contract as a "Student Enrollment Agreement." (Defendant PHP's exhibit B). However, Plaintiff's were never given any

from the contract containing the arbitration clause. <u>Id.</u> at 727. Thus, the court found that the actions of the individual Defendant to attempt to dissuade Plaintiff's from pursuing their rights and remedies did not allow him to compel arbitration because the acts were unrelated to the underlying contracts. <u>Id.</u> at 747-48.

The present situation differs from the situation in <u>Britton</u>. Plaintiffs alleged in their complaint that Defendant Keller exercises day-to-day control of PHP as principal shareholder and an officer and that Keller took actions to assure Plaintiffs that they would receive assistance in purchasing a home. The latter allegation relates directly to the context of the contract signed by both Plaintiffs. Thus, although <u>Britton</u> denied standing to the individual Defendant actually involved in the case, its reasoning suggests that standing would in fact be proper in the present situation.

suspect and are invalid if they do not comport to the parties' reasonable expectation or if they are unconscionable. Bos

Material Handling, Inc. v. Crown Controls Corp., 186 Cal.

Rptr. 740, 744 (Cal. Ct. App. 1983).

As discussed above, it is clear that the arbitration clause did not comport to the parties' reasonable expectations. Moreover, both contracts are one sided and the procedure under which they were executed is highly questionable. Furthermore, there is some question as to whether the Plaintiffs were even aware that they were entering into contracts when they signed the agreements. The contracts were form contracts; the parties were given no opportunity to bargain; the contracts were not clearly explained to the Plaintiffs; the contracts were written in a language foreign to the Plaintiffs; and the terms of the contract were highly questionable. As such, under the facts alleged, the arbitration agreement is likely invalid under California law as well. Therefore, the court will deny the motion to stay.

IT IS ORDERED denying Defendant PHP's motion to stay pending arbitration.

IT IS FURTHER ORDERED denying Defendant Kevin Keller's motion to stay pending arbitration. The clerk should note and correct the docketing error on this motion (labeling it as

home-purchasing education or assistance, never received any books or educational material, and never received any instruction of any kind.

Plaintiffs claim that they were told by agents of PHP that the money they put down when signing the contracts was to be used for down payments on homes. However, it appears that PHP may not rely on its home-purchasing assistance program to satisfy its "students." Allegedly, the most significant portion of PHP's business is to recruit individuals to enter into the contracts, and encourage the individuals to subsequently recruit others. Successful recruiters receive a portion of the subsequent recruits' tuition. PHP allegedly is nothing more than a well-disguised pyramid scheme. In fact, it appears from Plaintiff's response that Plaintiffs were recruited by individuals who had previously entered into the same type of contracts. These individuals also served as interpreters for Plaintiffs during the enrollment process.

Not surprisingly, Plaintiffs now claim that they never received any home purchase assistance, and that Defendants have refused to refund their tuition. Plaintiff brought suit in this court, alleging several different causes of action in their complaint.

Defendants now ask this court to stay this proceeding pending arbitration. The contracts signed by both Plaintiffs contain an arbitration clause, and a clause requiring any factfinder to interpret the contract under California law.

clause, or even that such a clause existed in either contract. Moreover, it is unreasonable to assume that the Plaintiffs, two individuals new to this country, should go to an entirely different state to settle any disputes that arise under the contracts. Furthermore, the clause requiring such travel benefits only PHP. Accordingly, the court must find the arbitration agreements invalid under Arizona law based on the facts alleged.

However, this court will consider California law as well. It is clear that California law results in the same decision. Under California law it is the duty of the court to determine whether grounds exist to invalidate the arbitration agreement or whether allegations of illegality go to the heart of the contract, such that the entire contract would never have existed. See Moncharsh v. Heily & Blase, 832 P.2d 899, 916-17 (Cal. 1992); Bianco v. Superior Court, 71 Cal. Rptr. 322 (Cal. Ct. App. 1968); California State Council of Carpenters v. Superior Court, 89 Cal. Rptr. 625, 633 (Cal. Ct. App. 1970). Adhesion contracts in California, like Arizona, are

³The key here is the <u>illegality</u> of the entire contract. That is, if the entire contract is illegal or against public policy, the contract, including the arbitration clause, may be held invalid. When dealing with potentially illegal contracts, "[i]f a contract includes an arbitration agreement, and grounds exist to revoke the entire contract, such grounds would also vitiate the arbitration agreement." <u>Moncharsh</u>, 832 P.2d at 917. This situation differs from fraud in the inducement on the underlying contract. <u>Id.</u> at 917 n.13. Some act of fraud in procuring the contract is not enough to prevent arbitration, unless the fraud is directed at the arbitration clause. Fraud in the inducement alone may be decided by an arbitrator.

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 However, Plaintiffs allege that neither clause was explained to them and that agents of PHP, who translated the contract, fraudulently hid the true nature of the contract.

DISCUSSION

The question before this court is whether the arbitration clause in the contracts between PHP and Plaintiffs is enforceable. The Plaintiffs claim that the clause was unknown to them, that the contracts are unconscionable, and that PHP fraudulently obtained their signatures on the agreements. The Plaintiffs assert both fraud in the inducement and fraud in the execution of the contract.

The existence of an agreement to arbitrate is a question for the district court. Wagner v. Statton Oakmont, Inc., 83 F.3d 1046, 1048 (9th Cir. 1996). While there is a strong policy favoring arbitration, courts must not ignore the possibility that an agreement to arbitrate is invalid. Stevens/Leinweber/Sullens, Inc. v. Holm Development and Management, Inc., 795 P.2d 1308, 1313 (Ariz. Ct. App. 1990) (citing Mitsubishi Motors Corp. v. Soler Chrysler-Plymouth, Inc., 473 U.S. 614 (1985)). In making this threshold determination the court must apply state-law principles of contract interpretation. Wagner, 83 F.3d at 1049.

Initially, the court must determine which state's law to apply. The contract contains a clause invoking California law, rather then the law of this forum. While Plaintiffs

its true purpose unclear. However, the evidence that solidifies this court's decision is the evidence that shows that the arbitration clause was included in an adhesion contract, and that the clause was clearly not within the reasonable expectations of the Plaintiffs, the weaker party.

The court in <u>Broemmer</u> refused to enforce an arbitration agreement when the patient had no opportunity to negotiate the terms of the agreement, and when it was offered on a take-it or leave-it basis. Moreover, the terms of the agreement favored the stronger party, the medical center that prepared the agreement. <u>See Broemmer</u>, 840 P.2d 1013. The court found that the agreement was not within the expectations of the parties, regardless of the fact that the arbitration provision was boldly titled and explicitly written. <u>Id</u>.

Similarly, the nature of the contracts in the present case is suspect. The agreements are adhesion contracts. Both Plaintiffs signed identical contracts, both contracts were standard contracts used by Defendant. The Plaintiffs, even if they had spoken English and understood the nature of the transaction, were provided prepared form documents and didn't bargain over the terms of the contract. As an adhesion contract, the contract itself is outside the reasonable expectation of the Plaintiffs, the weaker parties. In fact, they were assured that the money they provided would go toward their new homes, when the contracts provide no such guarantee. They were not informed about the nature of the arbitration

argue that Arizona law should be applied, Defendants argue for the enforcement of the clause.

In analyzing a conflict-of-law situation the district court should apply the law of the forum state. Thus, this court shall apply Arizona's conflict-of-law provisions. Arizona follows the Restatement (Second) of Conflict of Laws. Landi v. Arkules, 835 P.2d 458, 462 (Ariz. App. 1992) (citing Burr v. Renewal Guaranty Corp., 468 P.2d 576, 577 (Ariz. 1970)).

"The legality and validity of a contract provision . . . cannot be resolved by an explicit provision in the contract: It is a question of law." Landi, 835 P.2d at 462 (citing Restatement (Second) of Conflict of Laws §187 cmt.d). Arizona courts generally apply the chosen law unless it is contrary to the law of the state that has a "materially greater" interest in the matter. Id. However, when a choice of law provision is ineffective (judged initially by the chosen law), the law of the forum with the "most significant relationship to the transaction and to the parties" applies. Id. at 463.

Thus, whether this court applies California or Arizona contract interpretation law to the present case turns on whether the choice of law provision is effective, and, if it is effective, whether California law is contrary to the law of a state with a materially greater interest in the matter. The court believes that, in reality, the law of California and the law of Arizona are strikingly similar. See infra. However,

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to the program receives a bonus for recruiting more individuals to participate. The prominent feature of this multi-level marketing program was the promise of recouping any losses, in the form of money paid in without the ability to be approved for a home loan, by bringing in other "students." The same individuals in charge of recruiting the Plaintiffs were the Plaintiff's only source of information or translation. These individuals had a strong interest in getting Plaintiffs to sign, but little interest in explaining the risks to Plaintiff.

Plaintiffs claim not only fraud in the inducement of these contracts, but also fraud in the execution. Plaintiffs claim that they were misled as to the nature of the documents, and that they believed they were signing documents relating to the purchase of a home. They seem unaware that they were even signing contracts. They understood their actions only to be necessary to acquire financing for new homes, and were told to initial each page if they wanted to purchase a home and wanted assistance in doing so. The court concludes that Plaintiffs did not knowingly agree to arbitrate, and their version of events suggest that they didn't even knowingly enter into a contract.

Therefore, the Plaintiffs have alleged sufficient facts to determine that the arbitration clause was not explained to them, that the clause was not clearly identified in the contract, and that the contract was extremely one-sided and

the court will consider both separately. Initially, it is important to observe that Arizona has a materially greater interest in this matter than California.

These contracts were negotiated and signed in Arizona. All activities resulting from the negotiation of the contracts occurred in Arizona. Both Plaintiffs are citizens of Arizona. The Defendant PHP conducts significant business in Arizona. Thus, Arizona has a great interest in the resolution of this matter according its own laws. Therefore, even if the contracts' clause is effective, if California law is contrary to the policies of Arizona, Arizona law will be applied because Arizona has a materially greater interest in the matter. Therefore, this court will initially consider this matter under Arizona law.

Under Arizona law, the court must order arbitration unless any legal or equitable grounds exist to invalidate the arbitration provision contained in the contracts. A.R.S. §12-1501; U.S. Insulation, Inc. v. Hilro Construction Co., 705 P.2d 490, 493 (Ariz. Ct. App. 1985); Holm Development, 795 P.2d at 1311. Such grounds may include fraud, lack of capacity, or violation of public purpose. Holm Development, 795 P.2d at 1311; U.S. Insulation, 705 P.2d at 493. In addition, adhesion contracts (form contracts presented on a take-it or leave-it basis) are invalid if they are unconscionable or if they do not conform to the weaker party's reasonable expectations. Broemmer v. Abortion Serv. of

Phoenix, 840 P.2d 1013, 1016 (Ariz. 1992); Maxwell v. Financial Services, Inc., 907 P.2d 51, 57 (Ariz. 1995) (citing Broemmer and reviewing the grounds for invalidating a contract). The validity of the arbitration agreement is the focus of the initial inquiry, rather than the underlying contract. Holm Development, 795 P.2d at 1313; U.S. Insulation, 705 P.2d at 493-94.

In the present case the Plaintiffs speak little, if any, English. The contracts were written entirely in English, and contain a rather inconspicuous arbitration clause. The clause is on page eight of a nine page document, in the second to last numbered paragraph of a confusing document, in ordinary print (only the word arbitration is underlined). The only evidence to establish that the Plaintiffs "understood" what they were signing is the presence of their initials next to a simplistic check sheet also written in English. The Plaintiffs claim that they had no notice of the arbitration clause, and the checklist certainly does not suggest differently. The list is not in a language native to either Plaintiff. Asserting that the initials on the form offer any more than the signatures on the contracts stretches credulity.²

In addition, the contracts provide that every subscriber

²Had the checklist been written in Spanish it would change the facts significantly. However, as things stand the list is no more reliable than the tucked-away clause in the contract itself.