

[4810-33]

## DEPARTMENT OF THE TREASURY

Comptroller of the Currency

[Reg. Z]

## TRUTH-IN-LENDING

## Joint Notice of Proposed Statement of Enforcement Policy

**AGENCIES:** The Board of Governors of the Federal Reserve System, the Comptroller of the Currency, the Federal Deposit Insurance Corporation, the Federal Home Loan Bank Board, and the National Credit Union Administration.

**ACTION:** Proposed statement of inter-agency enforcement policy, Regulation Z.

**SUMMARY:** This proposed statement of enforcement policy sets forth uniform guidelines which the Board of Governors of the Federal Reserve System, the Comptroller of the Currency, the Federal Deposit Insurance Corporation, the Federal Home Loan Bank Board, and the National Credit Union Administration propose to use to enforce the Truth-in-Lending Act and Regulation Z. It is intended that specific, standardized guidelines will promote improved and uniform enforcement of the Truth-in-Lending Act through corrective action, including reimbursement, for borrowers who have been overcharged or otherwise harmed by violations of the Act. Realizing the value of public participation in the formulation of these guidelines, the agencies are requesting comments on these guidelines and have designated specific issues for comment.

**DATES:** Comments must be received on or before November 17, 1977.

**ADDRESSES:** Written comments should be addressed to: Interagency Enforcement Policy, Regulation Z, Wash., D.C. 20219.

## FOR FURTHER INFORMATION CONTACT:

Mark Medvin, Federal Reserve Board, 202-452-2412; William Resnik, Comptroller of the Currency, 202-447-1600; Peter M. Kravitz, Federal Deposit Insurance Corporation, 202-389-4427; Harry W. Quillian, Federal Home Loan Bank Board, 202-376-3556; Harry J. Blaisdell, National Credit Union Administration, 202-254-8760.

**SUPPLEMENTARY INFORMATION:** This document is intended as a statement of the guidelines that the Federal regulatory agencies involved propose to use in enforcing the Truth-in-Lending Act and Regulation Z.

It is felt that coordination among the agencies is desirable in order to bring about uniformity in the administrative actions that will be taken when violations of the Act are detected. To that end, the agencies have developed a set of proposed policy guidelines for measuring and correcting the conditions resulting from certain violations of the Truth-in-Lending Act.

It is administratively impossible to fashion an appropriate remedy for every type of violation. The guidelines which follow outline the corrective action that the agencies intend to require when violations which have caused measurable monetary injury to customers are discovered. It should be emphasized that it will continue to be the policy of the enforcing agencies that, whenever any violation of the Act is detected, prospective correction of the violation will be required—that is, creditors will be required to take whatever action is necessary to insure that the violation does not recur. For example, a creditor which is found to be using forms that do not comply with the type size requirements will be required to obtain new forms which do comply. These guidelines, however, are intended to address the most serious types of violations, those which result in overcharges to customers. Based upon the expertise and experience acquired by the various agencies through examinations of lending institutions throughout the country and investigations of consumer complaints, several substantive violations which cause measurable damage to customers have been identified, and guidelines for correcting the conditions resulting from these violations are proposed.

These guidelines are not intended to substitute for any other administrative authority that any of the agencies has to enforce the Act, nor are they intended to foreclose the customer's right to bring a civil action to recover for violations of the Act. Further, where apparently willful and knowing violations are found, the agencies will notify the Department of Justice. The guidelines serve only to reflect the enforcement policies of the agencies and to specify the actions which the agencies feel are appropriate to correct the conditions resulting from violations which cause overcharges to customers. As guidelines, they may be modified in the discretion of the agency so as to be more responsive to specific or unique circumstances which may exist. As new examination data concerning the extent and type of violations are received, the guidelines will be reviewed and revised as appropriate. In all cases, the financial condition of the creditor and the cost of corrective action will be considered in applying the guidelines.

This statement of enforcement policy is proposed to announce formally and to solicit public comment on the course which the federal regulatory agencies involved propose to follow in enforcement actions. It is hoped that the publication of this proposed general statement of policy will promote uniformity of enforcement and provide notice to consumers and creditors of the type of action that can be expected when violations resulting in overcharges are found. Comments are requested on the entire proposal and specifically on the designated issues.

## AUTHORITY

These guidelines are proposed pursuant to the enforcement authority con-

tained in 15 U.S.C. 1607 and 12 U.S.C. 1818(b) in the cases of the Federal Reserve Board, the Federal Deposit Insurance Corporation, and the Comptroller of the Currency, pursuant to 15 U.S.C. 1607 and 12 U.S.C. 1464(d)(2) and 1730(e) in the case of the Federal Home Loan Bank Board, and pursuant to 15 U.S.C. 1607 and 12 U.S.C. 1786(e)(1) in the case of the National Credit Union Administration.

## DRAFTING INFORMATION

The principal drafters of this document were Mark Medvin, Federal Reserve Board; Roberta Boylan, Comptroller of the Currency; Peter M. Kravitz, Federal Deposit Insurance Corporation.

## PROPOSED STATEMENT

In consideration of the foregoing, the following statement of enforcement policy is proposed:

STATEMENT OF ENFORCEMENT POLICY  
DEFINITIONS

1. "Act" means the Truth-in-Lending Act, 15 U.S.C. 1601 et seq. and Regulation Z, 12 CFR Part 226.
2. "Actuarial method based on scheduled payments" means a method of computing rebates of unearned finance charges in which the ratio of interest earned in a given period of time to the amount of the principal owed during that time is constant; the scheduled payment is allocated first to interest earned and the remainder is used to reduce principal.
3. "Annual percentage rate (APR)" means "annual percentage rate" as defined in 12 CFR 226.2(g).
4. "Corrective action" means a course of conduct to be undertaken by a creditor at the direction of an enforcing agency to correct the conditions resulting from past violations of the Act.
5. "Creditor" means a "creditor" as defined in 12 CFR 226.2(s) and which is supervised by an enforcing agency.
6. "Customer" means "customer" as defined in 12 CFR 226.2(u).
7. "Enforcing agency" means the Board of Governors of the Federal Reserve System, the Comptroller of the Currency, the Federal Deposit Insurance Corporation, the Federal Home Loan Bank Board, and the National Credit Union Administration.
8. "Established average overcharge" means the average amount each customer is overcharged for a specific violation within the scope of these guidelines, based on a sampling of similar types or classes of loan accounts by an examiner of an enforcing agency.
9. "Finance charge" means "finance charge" as defined in 12 CFR 226.2(w).
10. "Intentional violation" means (1) any violation which an enforcing agency can reasonably determine to have been knowingly committed, permitted or approved by managerial personnel or the board of directors of a creditor; or (2) a violation which, in the determination of an enforcing agency, resulted from a deliberate or sustained ignorance of or indifference to the requirements of the Act on the part of a creditor's management, including the board of directors, or a deliberate or sustained omission concerning or misrepresentation of the requirements of the Act in the creditor's policies and procedures.
11. "Lump sum method" means a method of adjustment for determining the amount that will be returned to a customer when a

loan has been paid in full; the amount will be calculated in accordance with the maturity reduction method.

12. "Lump sum/payment reduction method"—means a method of adjustment under which a cash payment equal to the amount the customer has overpaid (including time value) will be returned to the customer and the remaining payments on the loan will be reduced to the level at which they would have been had the payments been computed at the understated APR at the outset.

13. "Maturity reduction method"—means a method of adjustment under which a loan will be restructured to reduce the number of payments that the customer is required to make to pay off the loan so that the customer will not pay at a rate in excess of the understated APR.

14. "Method of adjustment"—means a calculation to determine the adjustment necessary to correct overcharges resulting from APR violations.

15. "Overcharge" means a charge imposed by the creditor in excess of charges disclosed or required to be disclosed in accordance with 12 CFR Part 226 and as computed in accordance with these guidelines.

16. "Payment reduction method" means a method of adjustment under which the amount of each remaining payment on the loan will be lowered so that the customer will not pay at a rate in excess of the understated APR.

17. "Reimbursement" means corrective action involving monetary adjustment for overcharges for other than APR violations.

18. "Understated APR" means a disclosed APR, rounded to the next higher one-eighth of one percent, which is less than the APR calculated in accordance with the ACT.

19. "Understand finance charge" means a finance charge disclosed at a dollar amount which is less than the finance charge calculated in accordance with the Act.

20. "Violation" means a violation of the Act.

#### GENERAL POLICIES

1. **Intentional violations.**—All intentional violations of the Act by a creditor which result in an overcharge shall require corrective action regardless of the dollar amount of the overcharge.

2. **UNINTENTIONAL VIOLATIONS.**—(a) All unintentional violations which result in overcharges shall require corrective action if the overcharge or the estimated average overcharge per customer is one dollar or more.

(b) If the overcharge or the estimated average overcharge per customer for a type or class of loans is determined to be less than one dollar, no corrective action shall be required except as provided in paragraph (c) unless, in the discretion of the agency, the aggregate amount of all overcharges is considered substantial.

Alternate paragraph (b):

(b) If the overcharge or the estimated average overcharge for a type or class of loans is less than one dollar, no corrective action shall be required except as provided in paragraph (c).

(c) Where the estimated average overcharge for a type or class of loans is less than one dollar, any customer accounts identified in the sample which have been overcharged by one dollar or more shall be subject to corrective action.

#### DISCUSSION

In many cases, the costs involved in the corrective action may be far greater than the amount of monetary damage suffered by the customer. The agencies believe that the imposition of a corrective action program on a creditor who had unintentionally violated the law may be unnecessary where there is

negligible harm to any customer. Therefore, the agencies propose that, in cases of unintentional violations, if an examiner, by sampling or some other technique, detects a type of loan (e.g. mortgage, installment, open-end) or a class within that type of loan (e.g., all loans involving amounts financed greater than \$1,000) for which the overcharge or the estimated average overcharge is \$1 or more, corrective action will be ordered for that type or class of loans. Further, to afford creditors the opportunity to confirm or rebut the accuracy of estimated average overcharges they will be given the right to produce their own average overcharge estimates.

When estimated average overcharges are less than \$1 per customer but the total of all overcharges is substantial, it may not be equitable to allow the creditor to keep amounts to which it is not entitled. It has been suggested that, in these cases, each agency may exercise its discretion to order the creditor to use such amounts in a manner which would further the purposes of the Truth in Lending Act.

It should be noted that, where estimated average overcharges are less than \$1, any account in the sample which has been identified as having been overcharged \$1 or more should be reimbursed since the cost of identifying these accounts and computing the overcharge has already been incurred.

The agencies have advanced the estimated average overcharge proposal under the assumption that the costs involved in requiring corrective action for amounts less than \$1 would probably outweigh the benefits of such action and would be unnecessarily burdensome when the violation was unintentional. In the case of intentional violations, however, corrective action should presumably always be ordered because the creditor has inflicted financial harm upon its customers.

In distinguishing between intentional and unintentional violations of the Act, the agencies do not mean to equate "intentional" violations as defined in these guidelines with "willful and knowing" violations as defined in 15 U.S.C. 1601. However, if, in the determination of the agencies, an intentional violation was committed willfully and knowingly, the matter will be referred to the Department of Justice.

#### DESIGNATED ISSUES

1. Is one dollar a reasonable minimum estimated average overcharge amount to trigger corrective action for unintentional violations of the Act?

2. Where the estimated average overcharge is less than the amount that would trigger corrective action, but the total of all overcharges is substantial, should corrective action be ordered? If so, in what form?

3. **Period for Which Corrective Action Is Required.**—Corrective action shall be required for all violations within the scope of these guidelines occurring since July 1, 1969.

Alternate guideline 3.

3. **Period for Which Corrective Action Is Required.**—Corrective action shall be required for all violations within the scope of these guidelines occurring within one year prior to the date of the examination by the enforcing agency.

#### DISCUSSION

The agencies have considered the time period for which corrective action will be required. One proposal is that corrective action should be required for all violations within the scope of the guidelines since 1969 when the Act became effective. Another proposal is that the creditor only be required to take corrective action for violations occurring within one year prior to the date of examination to maintain consistency with the one-year

statute of limitations for Truth-in-Lending civil actions.

The enforcing agencies have concluded that the statute of limitations for civil remedies in the Act does not control administrative enforcement of the Act. The agencies are concerned, however, about the desirability of requiring creditors to take corrective action for violations occurring as far back as 1969 since retroactive corrective action has only recently been imposed by the agencies. On the other hand, it is recognized that a corrective action program which addresses violations occurring within any limited time frame will provide no relief for some customers who have suffered harm as a result of a violation.

#### DESIGNATED ISSUE

3. Should corrective action be required for violations occurring since July 1, 1969, when the Act became effective, or should it be limited to violations occurring within one year prior to the date of examination? Is any other time period appropriate? Should a longer time period be specified for long-term obligations (e.g. real estate loans) than for short-term obligations (e.g. auto loans).

#### CORRECTIVE ACTION FOR SPECIFIC VIOLATIONS

4. **Violators Involving the Improper Disclosure of the APR or Finance Charge.**—(a) Where there is an understated APR and the finance charge is either correct or not disclosed, the creditor shall take corrective action to insure that the customer's true cost of credit does not exceed the understated APR.

(b) Where no APR is disclosed and the finance charge is either correct or not disclosed, the creditor shall calculate the APR it charged the customer and shall take corrective action to insure that the customer's true cost of credit does not exceed the actual APR reduced by one-quarter of one percent in the case of first lien real estate transactions, and one percent in all other consumer credit transactions.

Alternate paragraph (b):

(b) Where no APR is disclosed and the finance charge is either correct or not disclosed, the rate disclosed on the note or conditional sales contract evidencing the transaction will be considered the "disclosed APR"; the creditor shall calculate the APR it charged the customer and shall take corrective action to insure that the customer's true cost of credit does not exceed the "disclosed APR". If no rate is disclosed on the note, the creditor shall calculate the APR it charged the customer and shall take corrective action to insure that the customer's true cost of credit does not exceed the actual APR reduced by one-quarter of one percent in the case of first lien real estate transactions, and one percent in all other consumer credit transactions.

(c) Where there is an understated finance charge and the APR is correct, the creditor shall reimburse the overcharge which is the difference between the actual and the understated finance charge.

(d) Where no finance charge is disclosed and the APR is properly disclosed, no reimbursement is required.

(e) Where there is an understated finance charge and an understated APR, the creditor shall take appropriate corrective action for the larger overcharge.

(f) Corrective action for understated APR violations will be made by a method of adjustment as defined in the guidelines.

#### DISCUSSION

1. **APR Violations.**—One of the most important items of information furnished to a borrower under the Truth-in-Lending Act is the Annual Percentage Rate (APR). The APR is a term of art which is described in 12 CFR

226.5. Essentially, it represents the true cost of the credit extended and reflects not only the rate of interest but also the total of certain other costs which the customer must pay as a condition of the extension of credit. Congress intended that the uniform disclosure of a rate would enable borrowers to shop for and compare consumer credit costs and make informed credit decisions.

Where the creditor discloses a rate but actually charges a higher rate, the affected accounts must be adjusted. For the purpose of calculating the adjustment, the disclosed APR will be rounded to the next higher one-eighth of one percent and termed the "understated APR". This tolerance recognizes the flexibility suggested by the rounding provisions found in 15 U.S.C. 1606 and 12 CFR 226.5 and would not unfairly discriminate against creditors which try to disclose the exact APR as a service to their customers rather than utilize the method of rounding permitted by the Act and Regulation Z to disclose less precise rates.

Where the creditor discloses no APR to the customer, a serious breach of the creditor's responsibility under the Act has occurred. Technically, while it may be said that since no APR was disclosed, none can be charged; the agencies feel that that would be a windfall to customers and a severe hardship to creditors. On the other hand, those creditors who fail to make such important disclosures should be treated at least as severely as those who did make disclosures, even though inaccurately. Consequently, the agencies propose that in such a situation the actual APR should be computed and the creditor should be required to adjust affected accounts to reflect an APR which is lower than the actual APR by certain specified margins. Those specified margins will be based on a comprehensive data base compiled by the agencies after a review of a sufficient number of examination reports to determine typical APR disclosure inaccuracies found in various types of credit transactions. Based upon information which the agencies now have, it is proposed that the actual APR charged on first lien real estate mortgages should be reduced by one-quarter of one percent since that appears to be the most common margin of APR disclosure error. Further, until an even more comprehensive data base can be established through further examinations, all other credit transactions will be corrected by a reduction of one percent in the actual APR.

An alternate proposal is to consider the rate disclosed on the contract or note as the "disclosed APR" and to require corrective action if the actual APR is higher.

Another alternative, to adjust the APR and lower the finance charge to the lowest rate which was available in the market area at the time the loan was made, under the assumption that the customer might have obtained credit at another institution which provided that lower APR if the customer had been given the tools to shop for that credit, was not included in the proposal because adequate rate information on local markets is not readily available.

**2. Specific Methods of Adjustment for APR Violations.**—When the disclosed APR is less than the APR actually being charged, an adjustment of the loan will be required in order to bring the rate actually being charged down to the understated APR. Simply reimbursing the difference between the APR charged and the understated APR will not accomplish this goal since the effect of the overcharge increases as the length of time between the inception of the loan and the error adjustment date increases. The agencies have considered a number of methods of adjustment. Some are attractive for policy reasons but are administratively unacceptable because formulas and programs to enable

creditors to make the adjustments are extremely difficult to develop and use. Three adjustment methods,<sup>1</sup> all of which have the effect of lowering the actual rate paid by the customer to the understated APR and are administratively feasible, are proposed. The dollar adjustments for each method vary because the time periods over which the total adjustments will be made are different. The proposed methods are:

(1) **Lump sum/payment reduction.**—The remaining payments on the loan would be reduced to the level at which they would have been had the payments initially been computed on the basis of the understated APR, and a lump sum money adjustment equal to the amount that the customer has overpaid (including time value) would be returned to the customer.

Example: On a 12-month loan having an amount financed of \$1,000 and calling for 12 payments of \$100, where a \$120 total overcharge has been found and six payments have been made, the customer would receive \$61.83 in cash and each remaining payment would be reduced to \$90. The dollar adjustment to the customer under this method is \$121.83.

(2) **Maturity Reduction.**—The loan would be restructured in such a way as to reduce the number (not the amount) of required payments. The amount of each payment in the revised schedule (except the last) will remain the same as in the past.

Example: A loan having an amount financed of \$1,000 and requiring 12 payments of \$100 per month would be adjusted to require only 10 payments of \$100 per month and one payment of \$72.50 if the total overcharge resulting from an understated APR is \$120. The dollar adjustment to the customer under this method is \$127.95.

(3) **Payment Reduction.**—The amount of each remaining payment on the loan would be lowered so that the total finance charge does not exceed that permitted by the revised payment schedule and the understated APR.

Example: On a 12-month loan having an amount financed of \$1,000 and calling for 12 payments of \$100, where a \$120 total overcharge has been found after six payments have been made, each remaining payment would be reduced to \$79.25. The dollar adjustment to the customer under this method is \$124.50.

It is anticipated that, because of cost and administrative factors, only one adjustment method will be adopted. After a determination has been made as to the method of adjustment that will be required, technical assistance will be available from the agencies to creditors for making adjustments for APR violations.

The agencies recognize that all methods will require adjustments to the creditor's records and notification of changes to customers.

**3. Finance Charge Violations.**—The agencies recognize that customers may be misled by understated finance charges even though the disclosed APR is accurate. In such situations, adjustment of the finance charge will be required. Reimbursement will be made by repaying to the customers the difference between the actual and disclosed finance charge.

Where the correct APR has been disclosed, but there is no disclosure of the finance charge, the agencies have considered various standards for corrective action. Although the finance charge is an integral part of the disclosure requirements, the Act assumes that

<sup>1</sup>The lump sum method defined in the guideline is proposed only for loans that have been paid in full. It incorporates the maturity reduction method.

its reflection in the APR is the essential tool contemplated by the disclosures. In all transactions subject to the Act the APR must be disclosed; however, in certain transactions no finance charge disclosure is required. Further, the agencies feel that misstating the finance charge is more likely to mislead a customer than omitting that disclosure, particularly since the finance charge can normally be computed from the other disclosures. Consequently, where the APR is correct and there is no disclosure of the finance charge, the agencies propose that no corrective action be required.

#### DESIGNATED ISSUES

4. Which method of adjustment (i.e., the "maturity reduction method", "the payment reduction method", or "the lump sum/payment reduction method") is preferable? Is any other method preferable?

Commentators should address: (1) Any accounting problems associated with the various methods, (2) whether more than one adjustment method should be adopted, (3) if more than one method is adopted, who should determine which method to use (customer/bank/enforcing agency), and (4) the costs associated with the various options.

5. **Violations involving the improper disclosure of credit life, accident, health or loss of income insurance.**—(a) If the creditor has not disclosed to the customer in writing that credit life, accident, health, or loss of income insurance is optional, the insurance shall be treated as having been required by the creditor and improperly excluded from the finance charge. The overcharge will result from an understated finance charge and, possibly, an understated APR. The creditor shall take appropriate corrective action for the larger overcharge. The insurance will remain in effect.

(b) If the creditor has disclosed to the customer in writing that credit life, accident, health or loss of income insurance is optional, but there is either no signed insurance option or no disclosure of the cost of the insurance, the creditor shall be required to send a written notice to the affected customers disclosing the cost of the insurance and notifying them that the insurance is optional and may be cancelled within 45 days to obtain a full refund of all premiums charged. If the creditor receives no response within 45 days, the insurance will remain in effect and no further corrective action will be required.

#### Alternate paragraph (b):

(b) If the creditor has disclosed to the customer in writing that credit life, accident, health or loss of income insurance is optional but there is either no signed insurance option or no disclosure of the cost of the insurance, the creditor shall be required to send a written notice to the affected customers disclosing the cost of the insurance and notifying them that the insurance is optional and may be cancelled within 45 days to obtain a partial refund of premiums charged. If the creditor receives no response within 45 days, the insurance will remain in effect and no further corrective action will be required.

#### DISCUSSION

The Act requires that premiums for credit life, accident, health, or loss of income insurance written in connection with any credit transaction be included in the finance charge unless the customer is clearly and conspicuously advised in writing that the insurance is optional. If the insurance is desired, the customer must sign and date an affirmative statement to that effect after having received written disclosure of the cost of the insurance. Those requirements are imposed to insure that premiums which are excluded from the calculation of the

cost of credit are voluntarily incurred by the customer.

Since voluntariness is the basis for excluding the insurance premiums from the finance charge, the agencies believe that if there is no written disclosure that the insurance is voluntary it should be treated as having been required and, therefore, improperly excluded from the finance charge. Corrective action will be ordered as discussed in the section on AFR violations or in the section on understated finance charges, depending on which method is more beneficial to the customer.

If the optional nature of the insurance was disclosed in writing but either (1) the cost was not disclosed or (2) the customer did not sign the insurance option blank, the agencies believe that the creditor should be required to write to and inform the customer that the insurance was optional, disclose its cost, and offer to cancel the insurance if requested. In cases where the customer expresses a desire to cancel, the creditor should be required to refund some or all of the premiums paid. On the one hand, the customer has received benefit from the insurance coverage during the period it was in effect; on the other hand, the customer did not want the insurance. Alternate courses of corrective action are set forth in the guidelines.

If the required insurance authorization is signed but not dated, no corrective action need be taken since the lack of date disclosure is deemed to be of little significance in establishing whether the insurance was optional.

#### DESIGNATED ISSUE

5. Where the proposed guidelines require notice to customers that credit life, accident, health or loss of income insurance was optional and may be cancelled, should the entire premium be reimbursed if the customer cancels? If not, on what basis should a partial reimbursement be made?

6. Violations involving the improper disclosure of property insurance, including vendor's single interest insurance.—(a) If a creditor has not included the property insurance premium in the finance charge when required by 12 CFR 226.4(a)(6), corrective action will not be required.

(b) If an insurer providing vendor's single interest insurance has not waived its right of subrogation against the customer and the premium has been excluded from the finance charge, the creditor shall indemnify the customer for any loss incurred as a result of a subrogation action by the insurer.

#### DISCUSSION

The agencies believe that if property insurance is improperly excluded from the finance charge, the resulting situation should not be treated as an overcharge. Even required property insurance is excludable from the finance charge if the creditor discloses the cost of the insurance if purchased

through the creditor and that the customer has the option to select the insurer. Based upon the agencies' review of examinations conducted up to this point, the agencies have not found evidence of abuse in this area as there is with credit life insurance. However, the agencies believe that borrowers might be harmed if the insurer has not waived its right of subrogation against the customer when vendor's single interest insurance is required since the insurer may sue the customer for amounts it paid to the creditor. Consequently, in that situation, creditors would be required to establish procedures to indemnify customers for any harm caused by that failure where the insurance has been improperly excluded from the finance charge.

7. Violations concerning prepayment penalties and rebates.—(a) Where the finance charge is computed on the outstanding balance and the creditor has not disclosed a prepayment penalty, none can be collected and those already collected are overcharges which shall be reimbursed.

(b) Where the finance charge is computed on the outstanding balance and the creditor has charged a prepayment penalty in excess of that disclosed, the difference is an overcharge which shall be reimbursed.

(c) Where the finance charge is precomputed and there is neither a disclosure that no rebates of unearned finance charges will be made nor a disclosure of the method of computing the rebates, the failure to rebate unearned finance charges is an overcharge. The amount of reimbursement shall be the rebate of unearned finance charges in the event of early payment of the obligation as specified under state law; if state law is silent, the actuarial method based on scheduled payments shall be used to determine the amount of the reimbursement.

(d) Where the finance charge is precomputed and a method of computing rebates of unearned finance charges has been disclosed but the actual rebate is less favorable to the customer, the difference between the actual and the disclosed rebate is an overcharge which shall be reimbursed.

#### DISCUSSION

Regulation Z, 12 CFR 226.8(b)(7), requires that the method of rebating unearned finance charges be disclosed, and if no rebate will be given, that fact must be disclosed. The regulation also requires disclosure of the amount of any prepayment penalties (12 CFR 226.8(b)(6)). The guideline is self-explanatory.

8. VIOLATIONS CONCERNING LATE FEES.—(a) Where a creditor has disclosed the amount of late fees to be imposed in the event of late payment, any late fees collected in excess of those disclosed are overcharges which shall be reimbursed.

(b) Where a creditor has not disclosed the amount of late fees to be imposed in the event of late payment, none can be imposed

and those already collected are overcharges which shall be reimbursed.

#### DISCUSSION

The guideline is self-explanatory.

9. Itemization of miscellaneous fees and charges.—If a creditor has not itemized and disclosed the charges found in 12 CFR 226.4(b) and has not included them in the finance charge as required by that section, the resulting disclosure violation, by itself, shall not constitute an overcharge and corrective action shall not be required.

#### DISCUSSION

Regulation Z, 12 CFR 226.4(b), lists certain miscellaneous charges which may be excluded from the finance charge if they are itemized and disclosed to the customer. The agencies believe that if the charges are not itemized and disclosed, and are excluded from the finance charge, the resulting violation is only of a technical nature. The customer's ability to shop is not impaired since comparability of the AFR and finance charge is not destroyed; the nature of the violation does not justify requiring corrective action.

#### PUBLICATION FOR COMMENT

The Administrative Procedure Act does not require notice and solicitation of comment in connection with the establishment of statements of enforcement policy or guidelines (5 U.S.C. 553(b)), and it permits them to become effective immediately (5 U.S.C. 553(d)). However, in consideration of the agencies' desire to solicit public participation on these issues, they have elected to afford an opportunity for comment on these proposed guidelines. Comments should be addressed to: Interagency Enforcement Policy—Regulation Z, Washington, D.C. 20219.

Dated: October 11, 1977.

STEPHEN S. GARDNER,  
Vice Chairman of the Board of  
Governors of the Federal Reserve System.

JOHN G. HEIMANN,  
Comptroller of the Currency.  
George A. LE MAISTRE,  
Chairman, Federal Deposit  
Insurance Corporation.

ROBERT H. MCKINNEY,  
Chairman, Federal Home  
Loan Bank Board.

LAWRENCE CONNELL JR.,  
Administrator, National  
Credit Union Administration.

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