

# Template for Request for Information on Post-Forbearance Agreement Options

Date:

To:

*[Your mortgage servicer*

*Your mortgage servicer's address:*

***Make sure you use the address specifically for: "Qualified Written Requests- (QWRs); Requests for Information- (RFIs); and/or Notices of Error- (NOEs) found on your mortgage statement or on the servicer's website]***

From:

*[Your full name*

*Your street address*

*Your city, state, and ZIP Code]*

RE: Request for Information

Mortgage Loan Number: *[Your loan number]*

I am writing to request the information described below in regard to the mortgage on my property at *[Your home address]*.

I am requesting information regarding the identity of, and address or other relevant contact information for, the owner or assignee of my mortgage loan.

Please provide the full name, address, and contact information for any trust that owns my loan and the trustee

Please identify any federally related entity that owns, insures, or guarantees my loan, including Fannie Mae, Freddie Mac, the Federal Housing Administration, or the U.S.D.A. Rural Housing Service

I recently [requested/received] a forbearance of my mortgage payments for \_\_\_ months because I am having trouble making my mortgage payments. I need loss mitigation and am writing to request what my options are. Please provide the following information:

- What the total amount due will be at the end of the forbearance period;
- Any and all loss mitigation options available to me at the end of that forbearance period. Please include information about all loan modification, repayment, deferment or other options available to address repayment of the amounts that became due during the forbearance period;
- Instructions on how to apply for and/or request each loss mitigation option;
- The guidelines for determining eligibility for each loss mitigation option, including any investor guidelines that describe limits on loss mitigation options available for my loan; and
- Any loss mitigation restrictions on my loan by the owner or investor

*[Add a full description of any additional the information you are requesting. Be as specific as possible.]*

If you need to contact me to discuss this request, I can be reached at *[Include the best contact information, which may be your home address, work or mobile phone, or email address.]*

I look forward to hearing from you in 10 business days regarding the owner of my loan and 30 business days for my other requests. Thank you.

Sincerely,

*[Your name, Co-borrower's name]*